

CONFIGURATION MANAGER



WROCLAW



RESPONSIBILITIES

- To diagnose incidents and problems related to Capacity Monitoring
- To report & extract Availability reporting to SDM
- To deploy agents in Client Server
- To contact vendor for issues investigation & diagnosis
- Working experience in monitoring and performance tools
- Knowledge of database [SQL or Oracle] & BSM Tools [BMC & Performance Guard]

REQUIREMENTS

- Good Communication in English – Minimum B2 level.
- Min. 6+ years of experience in Tools & Configuration Management role.
- Knowledge of ITIL best practices.
- Strong interpersonal and communication skills.
- Minimum basic knowledge about User Experience area.
- Functional process consultant to definite the Process.

TECHNICAL SKILLS

- Tools supporting to Capacity & Availability Monitoring.
- Extensive Industry experience in deploying Agents & Troubleshoot.
- Exposure to full application lifecycle development including testing, deployment and post-implementation activities.
- Ability to develop Monitoring Setup & Dashboard View.
- Exposure to Cloud environments [SaaS & PaaS].
- Exposure to authentication and entitlement management with LDAP or AD.
- Exposure to Middleware components such as WebServer, AppServer & IIS Websphere.
- Understand & Design Application deployment for New Client.
- Event Layer Tools [BPPM, ITCAM, Netcool] & integration components.

If you are interesting in working for us, please contact us on
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